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TRANSMITTAL (	OF INFORMATION DISCL	OSURE STATEMENT	[ ] Booker 110:	
(	YOR920000768US1(1	YOR920000768US1(14%4)		
Re Application Of:	Debra L. Biebesheimer, et al.	OCT 0 7 2002	,	10-16
Serial No.	Filing Date	Examiner	Group Art Un	it
09/778,378	February 7, 2001	Unknown	2171	
Fitle: CUSTOMER SE	ELF SERVICE SUBSYSTEM FO	R CLASSIFYING USER CO	ONTEXTS	
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	37	CFR 1.97(b)		7///
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application; bet	of the date of entry of the nation fore the mailing of a first Office A e filing of a request for continued	Action on the merits, or before examination under 37 CFR	ore the mailing of a first Office	
	37	CFR 1.97(c)		
CFR 1.97(b), p	on Disclosure Statement submitted provided that the Information Discussion 27 CFR 1.113, a Notice less prosecution in the application,	sclosure Statement is filed of Allowance under 37 C	before the mailing date of a FR 1.311, or an Action that	
☐ the state	ement specified in 37 CFR 1.97(e	9);		
<del>7*</del>	OR			
☐ the fee s	set forth in 37 CFR 1.17(p).			
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TRANSMITTAL OI	Docket No. YOR920000768US1(14069)						
In Re Application: Debra L. Biebesheimer, et al.							
Serial No.	Filing Date	Examiner Unknown	Group Art Unit				
09/778,378	February 7, 2001	Unknown	2171				
CUSTOMER SELF SERVICE SUBSYSTEM FOR CLASSIFYING USER CONTEXTS							
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Typed or Printed Name of Person Signing Certificate  Mishelle Mustafa  Typed or Printed Name of Person Mailing Certificate							
*This certificate may only be used if paying by deposit account.  Dated: October 4, 2002  Signature							
Steven Fischman Registration No. 34,594							
SCULLY, SCOTT, MURI 400 Garden City Plaza Garden City, New York 1 (516) 742-4343							
cc:							



## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Debra L. Biebesheimer, et al. Examiner: Unknown

**Serial No.:** 09/778,378 **Art Unit:** 2171

Filed: February 7, 2001 Docket: YOR920000766US1(14069)

For: CUSTOMER SELF SERVICE SUBSYSTEM Dated: October 4, 2002

FOR CLASSIFYING USER CONTEXTS

OCT **0 9** 2002

Assistant Commissioner for Patents Washington, DC 20231

Technology Center 2100

## SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Sir:

In accordance with 37 C.F.R. §§1.97 and 1.98, it is requested that the following references, which are also listed on the attached Form PTO-1449, be made of record in the above-identified case.

- 1. U.S. Patent No. 5,446,891, issued August 29, 1995 to Kaplan, et al.;
- 2. U.S. Patent No. 5,826,260, issued October 20, 1998 to Byrd, Jr., et al.;
- 3. Billsus, D., et al., "A learning agent for wireless news access," <u>Proceedings of IUI 2000</u>: <u>International Conference on Intelligent User Interfaces, ACM, 9-12 January 2000</u>, pp. 33-36, XP-002205011;

Mishelle Mustafa

## CERTIFICATE OF MANLING UNDER 37 C.F.R. § 1.8(a)

I hereby certify that this correspondence is being deposited with the United States/Postal Service as first class mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, DC 20231 on October 4, 2002

Dated: October 4, 2002

- 4. Olsen, K., et al., "VISUALIZATION OF A DOCUMENT COLLECTION: THE VIBE SYSTEM", <u>Information Processing & Management</u>, <u>Elsevier</u>, <u>Barking</u>, <u>GB</u>, vol. 29, no. 1, 1993, pp. 69-81, XP 000574984;
- 5. Mladenic, D, "Text-learning and related intelligent agents: a survey", <u>IEEE INTELLIGENT SYSTEMS</u>, <u>IEEE</u>, vol. 14, no. 4, July 1999 (1999-07), pp. 44-54, XP-002205012;
- Göker, A., "Capturing Information Need by Learning User Context", 16<sup>TH</sup>
   INTERNATIONAL JOINT CONFERENT IN ARTIFICIAL
   INTELLIGENCE: LEARNING ABOUT USER WORKSHOP, 31 July 1999 (1999-07-31), pp. 21-27, XP-002205013;
- 7. ANONYMOUS, "Taxonomized Web Search", <u>IBM TECHNICAL</u>
  <u>DISCLOSURE BULLETIN</u>, <u>IBM CORP. NEW YORK</u>, <u>US</u>, vol. 40, no. 5,
  1 May 1997 (1997-05-01), pp. 195-196, XP-002133594; and
- 8. Davies, J., et al., "KNOWLEDGE DISCOVERY AND DELIVERY", BRITISH TELECOMMUNICATIONS ENGINEERING, LONDON, GB, VOL. 17, NO. 1, 1 April 1998 (1998-04-01), pp. 25-35, XP-000765546.

The references were cited in a Search Report received from the European Patent Office, dated July 23, 2002, however, are being submitted before issuance of a first Office Action on the merits per 37 C.F.R. §1.97(b)(3). Applicants are submitting a copy of the above-cited references, together with a copy of the Search Report. The relevance of the above-identified references have been described in the Search Report.

Inasmuch as this Information Disclosure Statement is being submitted in accordance with the schedule set out in 37 C.F.R. §1.97(b), no petition, certification or fee is required.

Respectfully submitted,

Steven Fischman

Registration No. 34,594

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